

Community Services Department

Customer Satisfaction Survey

August 29, 2012 – September 14, 2012



1. Please rate the cleanliness and appearance of Renton's parks and trails system.

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

2. What amenities do you use?

☐ Playgrounds ☐ Hard Surface Courts ☐ Other (please list)
☐ Picnic Areas ☐ Trails
☐ Water Access ☐ Sports Fields

3. Please rate your satisfaction level with type and range of amenities offered.

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

4. Do you feel safe using Renton's parks?

☐ Yes ☐ No (If no, where do you not feel safe?)

5. Do you feel safe using Renton's trails?

☐ Yes ☐ No (If no, where do you not feel safe?)

6. Please rate your satisfaction level with trail connectivity and access to Renton.

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

7. Please rate your satisfaction level with the distribution (location) of parks in Renton.

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

8. What open space and natural areas do you visit?

☐ Honey Creek ☐ Cedar River Natural Zone ☐ Other (please list)
☐ May Creek ☐ Springbrook Creek
☐ Black River Riparian Forest

9. Please rate the cleanliness and appearance of Renton's open space and natural areas.

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

10. Do you feel safe while visiting Renton's open space/natural areas?

☐ Yes ☐ No (If no, where do you not feel safe?)

11. How would you rate the quality of Renton's Right of Way Landscape Maintenance?

Excellent Good Average Fair Poor
☐ ☐ ☐ ☐ ☐

Please fold and return survey.

Or drop off at:

Renton's Senior Activity Center
211 Burnett Avenue North
(425) 430-6633

or Renton Community Center
1715 Maple Valley Highway
(425) 430-6700



<http://Rentonwa.gov>

- 1. This survey is given annually.
Please contact the Community Services Dept. at (425) 430-6600 with comments, questions, or concerns.
- 2. Did you know that the Parks Rules & Regulations are located on the City’s website?
<http://rentonwa.gov> and click on “**living**”, then click “**Parks**” – Parks Rules & Regulations located on left menu bar.
- 3. Please remember to call 911 to report dangerous or unwanted behavior.

We welcome your additional comments.

Fold Here First



Fold Here Last



CITY OF RENTON
COMMUNITY SERVICES
1055 SOUTH GRADY WAY
RENTON WA 98057

Place
Stamp

Return Address: